

RETURN REQUEST

for USA / Canada only

For returns outside of USA and Canada, please refer to the place of purchase for instructions.

Please check account information. If incorrect, edit account information in your Photoflex Online Warranty User Account.

Make sure the warranted item's return delivery address on this form is correct.

All returned items **MUST have a Return Authorization Number** assigned and printed on the outside of return parcel. We have the right to refuse delivery on any package without a Return Authorization Number (RA). **Return Authorization Numbers are available by calling Photoflex Products between 8:00 am and 4:00 pm on operating business days. Call 800-486-2674.**

Return Item Information:

Product: _____
Item number: _____
Serial number: _____
Date of Purchase: _____
Place of Purchase: _____

Account Information:

Name:
(Company Name)
Address 1
Address 2
City, State,
Zip code

Return Delivery Address:

Check box if same as Account Information

Name:
(Company Name):
Address:
City:
State:
Zip code:

Write description of problem:

Return instructions:

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Call 800-486-2674 to get a **Return Authorization Number**.

Copy the item's purchase receipt. If receipt is not available, please inform Photoflex of this when you call for your Return Authorization Number.

Print this form when all account and return delivery information is correct. Include this printed form and the copy of your receipt in the return package.

Pack the returned item securely. Make sure the lamp cover is properly attached to prevent damage to lamp or flash tube. We recommend you remove and retain the flash tube to prevent damage when shipping.

Print the **Return Authorization Number** in large, legible letters on the outside of package.

Send item to:
PHOTOFLEX PRODUCTS, Inc.
97 Hangar Way
Watsonville, CA 95076